Funding and Service Agreement¹

Back-up Shelter Service for Young Night Drifters

(as an attachment to FSA on Boys' / Girls' Home Service)

I Service Definition

Introduction

Back-up shelter service provides protection and temporary accommodation to those Young Night Drifters (YNDs) who are referred to the back-up shelter by the Integrated Teams (ITs), Outreaching Social Work Teams (OSWTs), or other welfare units serving YNDs.

Nature of Service

Other than temporary shelter service, the service operator provides individual counselling on adjustment difficulties in the unit, crisis intervention, recreational and educational programmes, meal and laundry service etc. during the residence of the YNDs.

Target Group

The target group is boys aged between 11 and 18 who are referred by the ITs, OSWTs or other welfare units serving YNDs. Self-referral is not accepted. In view of the emergency service nature, there is no need for the YND cases to route through the Central Referral System for Residential Child Care Services.

II Performance Standards

The service operator will meet the following performance standard:

Outputs

Standard	Output Indicator	Agreed Level
1	Rate of acceptance of referrals ^{Note1} within 1 year	100%

¹ This Funding and Service Agreement is a sample document for reference only.

Essential Service Requirements

- Service operator also provides round-the-clock service to YNDs, with at least one staff present
- Registered social worker
- Three meals a day with varied food
- Maximum number of residents does not exceed capacity for YNDs
- Toys, books and other equipment appropriate to children's age

Quality

Service operators will meet the requirements of the 16 Service Quality Standards (SQSs).

III Obligations of SWD to Service Operators

The obligations of SWD to service operators of boys' homes service are applicable to back-up shelter service for YNDs, except the provision of referral from the central referral system to this service operator.

IV Basis of Subvention

They are the same as the requirements of boys' homes service. Back-up shelter service for YNDs is subsumed under boys' homes service. Two welfare workers will be provided on top of the allocated subvention.

Note 1:

Rate of acceptance of referrals refers to the percentage of eligible referrals accepted for admission, disregarding those cases not accepted due to full enrolment*. It is derived from:

- = $\{$ no. of referrals accepted for admission \div (total no. of referrals received during the year no. of referrals not accepted due to full enrolment no. of ineligible referrals**) $\}$ x 100%
- * "Full enrolment" refers to the situation when all the placement quota for YNDs is used up.
- ** "Ineligible referrals" refers to YNDs with mental and emotional instability, severe self-destructive behaviour or suicidal inclination, and those who refuse admission.